How to clear cache and cookies in Chrome

In the upper right click the 3 lines for Customize and control Google Chrome, then History, then Clear browsing Data Select History then Clear Recent History...

Only check Cookies and other site and plug-in data and Cached images and files

There is no need to loose other data only Cache and Cookies need be deleted

Then Press Clear browsing data

Return to the libraries website and continue to the resource and authentication page.